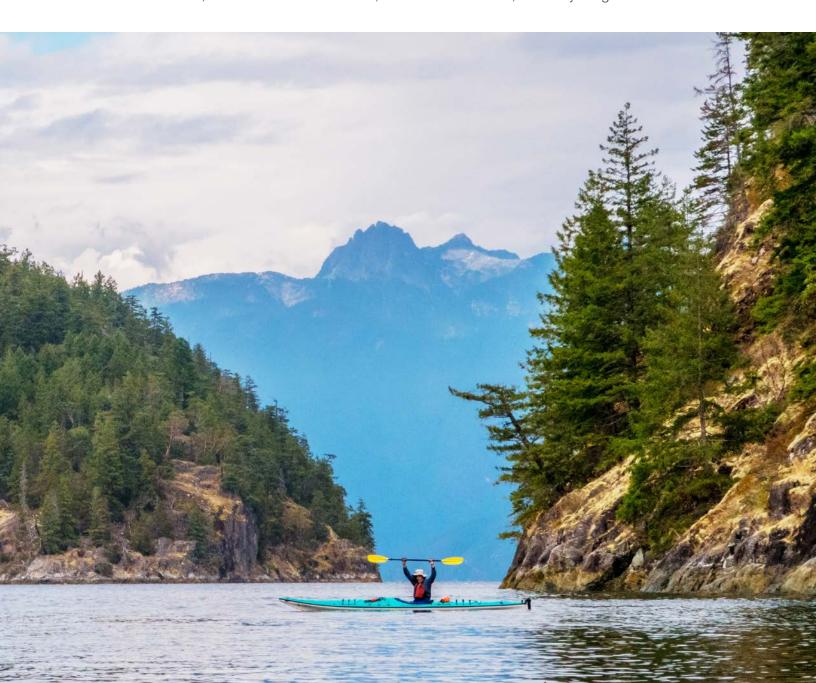


DESOLATION SOUND EXPEDITION RESERVATION PACKAGE

SPIRIT OF THE WEST ADVENTURES, Box 569, Heriot Bay, British Columbia, VOP 1H0, Canada Toll free 1 800 307 3982, Overseas 1 250 285 2121, Fax 1 888 389 5736, info@kayakingtours.com





DESOLATION SOUND

4 NIGHTS / 5 DAYS SEA KAYAKING EXPEDITION

Please read through this package of information to help you to prepare for your tour. Please also remember to return your signed medical information form as soon as possible and read and understand the liability waiver which you will be asked to sign upon arrival. We hope you are getting excited for your adventure!

ITINERARY

There are few places on earth as stunningly beautiful as Desolation Sound. To paddle these waters is a sea kayaker's dream. Our journey amongst the towering mountains of the British Columbia Coast Mountain range is a truly awe-inspiring adventure. This is a kayaking trip where you spend more time looking up than looking down. The calm waters make this ideal for first time paddlers and the rugged mountain vistas make it suitable for anyone looking to experience some of Mother Nature's most amazing works of art.

DAY PRIOR

We host a pre-trip meeting at 6:00 pm in the lounge at The Heriot Bay Inn and Herons Restaurant on Quadra Island. This meeting gives us a chance to answer any questions you may have and for you to meet your guides and fellow kayakers. If you are unable to make this meeting, please call us the day before to confirm the exact departure time and location.

DAY 1

We will meet at 8am in the Heriot Bay Inn parking lot, handily located right beside the departure point for the ferry to Cortes Island. We board the Cortes Island Ferry for the 40 minute crossing which gives us a great view down the Strait of Georgia and up towards the coastal mountain range. From where the ferry arrives in Whaletown we drive across Cortes Island to Squirrel cove, our launch point. Here we will take some time to pack our kayaks, discuss kayak safety, paddling technique and have a picnic lunch on the beach. And then we're off! From Squirrel Cove there are a number of great campsites within an afternoon's paddle.

DAY 2, 3 & 4

Our route through Desolation Sound is fairly flexible and will depend primarily on weather conditions and group preferences. After a hearty camp breakfast each morning, our guides will discuss the day's plan with the group. This is a true expedition style trip, so you can expect to move to a different camp several nights.



However, we have the option to spend more than one night in the same place, giving us the opportunity to explore the area in more depth. In addition to spectacular paddling there is also the opportunity for swims in warm lakes, hiking, beachcombing, a visit to historic Refuge Cove, and of course plenty of time to relax and soak in the impressive surroundings.

DAY 5

This is our last day of exploration. Our final paddle will bring us back to Squirrel Cove in time for lunch. We will then catch the ferry back to Quadra Island where we can drop you off at your accommodation for the evening.

Our approximate return time to Quadra Island is between 3-5pm, however, due to the number of variables in wilderness travel we recommend that you plan to stay in the area for this night to avoid unnecessarily stressful complications should our return be delayed by something out of our control. Please feel free to contact us if you would like to discuss your travel plans in more detail.

MEETING LOCATIONS

PRE-TRIP MEETING

THE HERIOT BAY INN ON QUADRA ISLAND 6 PM THE EVENING PRIOR TO YOUR TOUR

Once on Quadra Island, follow signs to Heriot Bay and the Cortes Island ferry. This is West Road. Follow all the way to the end; curve left once at the Cortez ferry line up. The Inn and Pub is right on the water at the end of West Road. **PLEASE NOTE:** if you cannot make the pre trip meeting, please call us on the day prior to departure.

DAY 1 MEETING

QUADRA ISLAND

THE HERIOT BAY INN PARKING LOT 8:00 AM

Follow West Road all the way to the end; curve left once at the Cortes Ferry line up. The Inn and Pub is right on the water at the end of West Road.

CORTES ISLAND

SQUIRREL COVE STORE & BOAT LAUNCH 10:15 AM

Cortes Island is well signed. Follow the signs to Squirrel Cove.

IF YOU ARE STAYING IN CAMPBELL RIVER

Be sure to be on the 7:30 am ferry (at the latest) from Campbell River to Quadra Island (on day 1).

It is approx. a 10 min drive from the ferry landing in Quathiaski Cove to Heriot Bay. You will arrive at the Heriot Bay Inn around 7:55. Please check in the day before by phone so that we will know that you will be arriving later than those staying on Quadra. If you need a pick up off the Campbell River ferry let us know and we can help make arrangements.

PACKING LIST

On the Desolation Sound Expedition we will be packing everything into our kayaks each day in order to travel to our next campsite. While space is limited, please ensure you bring enough to stay warm and dry. The following is a list of suggested items that should keep you a happy camper.

Sea kayaks are basically watertight, although small amounts of water may get in through the rudder lines and hatches. In the event of rain or dropping gear in the water we try to keep things as waterproof as possible. We provide you with waterproof storage bags also known as 'dry bags' (these will be given to you at the pre-tour meeting or the following morning if you are unable to attend).

If you prefer to bring your own dry bags, please note the largest bag should not be larger than a sleeping bag or 20 litres; several small bags are best. We will provide one 5 litre, two 10 litre and one 20 litre dry bags for you to pack into. Additional bags may be available depending on space in the kayaks. The 5 litre bag is good for storing small items such as cameras, sunscreen, glasses, etc. The larger ones will be used for storing the rest of your clothing. Please see our suggestions for waterproofing your sleeping bag.

Shoes can generally be packed loose in the kayak. All participants will also pack some of the group gear and food in their kayak. Don't worry, it always looks like an impossible mountain of stuff to fit in the kayaks, but with some perseverance and coaching from your guides we always manage to fit everything.

TEMPERATURES

Please note that our summer temperatures from July until September are generally quite comfortable with temperatures from 18-30 degrees Celsius / 70-85 degrees Fahrenheit. It's not uncommon to find mid day summers hot enough to want to cool off in the ocean! June and later September will have cooler temperatures, and at ANY TIME OF YEAR we can have rain & wind, with temperatures occasionally as low as 13 C / 55 F. So, we say it is best to come prepared for any type of weather.

PLEASE NOTE WHAT WE PROVIDE

- ALL KAYAKS & SAFETY GEAR
- TENT & SLEEPING PADS
- DRY BAGS
- SMALL CAMP PILLOW WITH CASE

If you have your own gear and would prefer to use it on your tour, please bring it to the pre-trip meeting so that we can make sure it is suitable and meets safety requirements. The following is a list of suggested items to bring along. If you have any concerns or questions about the list, please don't hesitate to contact us.

- ☐ Sleeping bag A 3-season synthetic bag is recommended. Down bags will work but please take extra care to waterproof. If you are uncertain about whether or not you have the appropriate bag just give us a call or check with your local outdoor store. If you do not have a sleeping bag or would prefer not to travel with one, these may be rented for \$25 plus tax. Please reserve in advance. To waterproof your sleeping bag line a compression sack with a heavy duty garbage bag. Press the air out of the bag with your knee and then keep compact with the compression sac which can be purchased at any outdoor shop. This also helps keep your bag small for travel.
- Wetshoes A pair that can get wet such as sturdy full strapped sandals (such as Keens, Tevas or Chacos), neoprene booties, crocs, or rubber boots. Closed-toe shoes are recommended in Desolation Sound due to the prevalence of oysters. Please avoid flip-flops/thongs. Spirit of the West has a wide range of rubber boot sizes (youth men's size 13) available to borrow free of charge if you don't have your own wet shoes or have limited space in your luggage.



- ☐ Sunglasses & sunscreen (stored in a Ziploc bag)
 A must for protection from sun and glare off of the water. Safety cords on your glasses are highly recommended.
- □ Bathing suit
- Medication If you are bringing medication please ensure that... 1) The name and expiry date of drug is on the container; 2) You have the detailed instructions of your dosage and frequency; 3) It is packed in a water and sunproof container; 4) You bring a full extra dosage of your medication in a separate container to leave with your guide, in case you misplace or lose yours, or are weathered in. If you are flying, please pack all necessary medication in your carry-on luggage. This will help eliminate some stress should your checked bags be misplaced in transit.
- ☐ Personal items Toothbrush, toothpaste, biodegradable soap/shampoo, washcloth, feminine hygiene products, hairbrush, etc.
- → Mosquito repellent Insects are not a significant concern for us in our coastal ecosystem, however for those unused to insects or with particular sensitivities some repellent may come in handy.
- ☐ Ziploc bags & several large garbage bags We will provide you with dry bags, but these come in handy for transporting laundry and/or wet clothing.
- ☐ Small flashlight or headlamp With spare batteries. Headlamps are preferable as they allow for hands free operation
- Water bottle Bike bottles or Nalgene-style bottles work best.
- ☐ Camera In a waterproof bag or case, or you may use our dry bags.
- ☐ Gloves (optional) Biking gloves work well to protect your hands from blisters. If you are really concerned abut cold hands, and are paddling in the

- spring or fall seasons, you may want to invest in neoprene gloves or pogies.
- Beverages We supply a wide range of teas and coffee as well as juices. You are welcome to bring along soda pops or alcoholic beverages if you choose to. Please note however that we do expect our guests to consume alcoholic beverages responsibly and strictly enforce a no alcohol on the water policy.
- ☐ Fishing gear (optional) Make sure you have a valid B.C. fishing license. These can be purchased on-line at http://www.pac.dfo-mpo.gc.ca/fm-gp/rec/licence-permis/index-eng.htm
- □ Book or journal
- ☐ Binoculars (optional)
- ☐ Gratuity for your guides at your own discretion.

CLOTHING

Clothing should be suitable for the time of year, bearing in mind that it could become cold and wet at any time of year. Layering is the best way to regulate body temperature and maintain warmth. We suggest avoiding cotton (except for those hot days). Cotton has no insulation value when wet. An inner material that wicks moisture from the body and gives a comfortable dry feeling even while wet is the best first layer (Polypropylene, Lycra, Nylon, Polyester). A synthetic material such as fleece or pile makes the best second layer to provide warmth. Wool is also suitable.

□ Rain jacket & rain pants – For the unexpected nasty weather. To test your waterproofness – jump in the shower and see if you stay dry! (we're serious!) (If you would like to rent/hire raingear from us, please reserve in advance of the tour. Tops and bottoms can be rented for \$25 plus tax for the set).



Light	wind	proof	jacket ((optional)

- □ Long-sleeved non-cotton shirt (synthetic/wool) 2
- Long pants 2 pairs of a quick drying, synthetic fabric pants (one for paddling, one for camp) Athletic style pants (running or yoga) are generally appropriate. Jeans are NOT recommended for paddling.
- ☐ Lightweight long underwear 2 pairs, helps to keep you warm at night or as a base layer during the day. We recommend one set for kayaking and one set which is reserved for sleeping and always stays dry.
- □ Sweater A warm wool or fleece sweater

- ☐ T-shirts 2
- ☐ Shorts 1 quick dry nylon
- Warm socks 3 pairs (1 warmer pair for around camp)
- Undergarments

Suggested additional items for cooler or wetter forecasts:

- A second warm wool or fleece sweater
- An extra t-shirt
- ☐ An extra pair of warm pants
- ☐ 1-2 additional pairs of socks

SANITATION IN THE WILDERNESS

The kayak cuts no grooves and leaves no scars, as it travels freely through the waters. However, on land, especially with the increasing number of kayakers venturing into new territory and seeking the un-traveled path, we must respect our surroundings and be aware of our impact on these environmentally sensitive areas. Spirit of the West Adventures makes every effort to ensure we leave our area as we found it, if not better.

Where do we wash? Are there toilets? These are some of the most common concerns but questions not always asked. All of our camping sites are in wilderness settings and therefore are basic and rustic – a true wilderness experience. On our expedition style tours

we use a portable toilet system set up in a private location in conjunction with pit toilets when available. We use salt water for washing as fresh water is limited and reserved for drinking.

Your guide will discuss proper elimination techniques and suggest a suitable private area. Your guide will carry a toiletry bag complete with toilet paper, Ziploc and paper bags as well as hand sanitizer. If you have any concerns while on tour please do not be shy to ask your guide – they are very used to making sure everyone feels comfortable while in the wilderness.



FREQUENTLY ASKED QUESTIONS

Below is a list of commonly asked questions. Feel free to visit our website, select your tour and find an even more detailed FAQ section. Of course, feel free to contact us with any questions at all, before or during your trip. We are happy to help you find the perfect tour for you and your comfort is very important to us.

What is the minimum age required to join our tours?

We cater to all ages of adventurers. Kids age 5 to 12 are encouraged to join the Family Orca Tours which have been designed with the needs of younger kayakers. For all of our other regularly scheduled tours we prefer a minimum age of 12. If your child is almost 12 or your family has a good deal of experience kayaking and camping we do occasionally make acceptions. We like to assess each case individually. We can also organize private, custom style adventures. Feel free to call us and we would be happy to discuss the options.

What is the average age of our guests?

We have guests from age 5 and up on our family tours and ages 12 to 85 joining our regularly scheduled tours. The average age ranges between age 30 to 65. Each tour and tour date is different, but we usually get a good mix of ages. For those concerned with being in 'their older years' or anyone unsure of which tour fits them best, we welcome you to contact us and we will be happy to help you find the perfect trip.

Are there any single supplement fees if I am travelling on my own?

There are NO single supplements. We encourage solo travelers to join us and often have several solo travelers on each tour. It should be no problem to have your own tent and you will have access to both single and double kayaks.

Can you accommodate food allergies/special diets?

Our food preparation crew are masters at accommodating dietary restrictions. We are able to offer gluten-free, vegetarian, pescatarian, dairy light and vegan menus with prior notice. Other dietary requests may involve additional charges and need to be discussed in advance with our food crew. We are NOT a nut-free facility.

Will I comfortably fit in the kayaks?

If you are over 6ft (182cms) tall, if you are on the more petite side of things, have larger hips or weigh over 250lbs (115 kg)

we have certain kayaks that may work best for you. Please give us a call and we can ensure we have the appropriate kayak available for you.

What is included in the tour costs?

We supply everything that you will need for kayaking and camping except for a few personal items such as your clothing, toiletries, sleeping bag and rain gear (sleeping bags and rain gear can be rented if needed). We pick you up free of charge from your accommodation on Quadra Island on the morning the trip starts and we will drop you off there when the tour is finished.

We provide all meals from morning snack on day one to lunch on the last day. Non-alcoholic beverages including a wide variety of teas, coffee, juices, hot chocolate are provided. Alcohol is not provided and you are welcome to bring your favourite wine, beer or pop to enjoy responsibly. There is a grocery and liquor store very close to the location of the pre-trip meeting if you would like to pick up extra beverages on the evening before the tour. There are no additional costs once on our tour unless you wish to purchase souvenirs.

What do I need to bring?

We send you a complete packing list a few weeks prior to your tour to help you prepare. If you would like to see what type of clothing and items we recommend visit **kayakingtours. com/detailed-trip-info/** and select your tour. (Please note the packing lists **(page 4)** between tours varies so choose the correct trip for the most accurate information).

How much kayaking experience is required?

Our adventures are designed to cater to all levels of experience and abilities from first-timer to expert paddler. We have several different styles and lengths of tours so that everyone can find the perfect trip.

If you are new to kayaking and camping check out our basecamping style tours- the Whales and Wilderness Glamping and Johnstone Strait Ultimate tours.

If you are looking for more rustic camping and more paddling check out our expedition style tours; the Johnstone Strait Expedition, Orca Lite, Nuchatlitz, Desolation Sound or Great Bear Rainforest Tours.

Do I need to be in great shape for this trip?

The majority of our adventures are not considered to be overly strenuous or physically demanding and therefore do not require a high level of fitness. Each tour is slightly different in its demands so if you are concerned, please do contact us. As a general rule, you need to be capable of a few hours of moderate exercise each day and be comfortable with the uneven ground of a wilderness environment. Please keep in mind that good general health will go a long way towards the enjoyment of your tour. Most important though is an adventurous spirit.

How much paddling do we do each day?

Paddling time will vary depending on the trip, our destination, weather conditions and the group's abilities and desires. Generally, we travel between 4-6 hours a day on our expedition tours, not including breaks and lunch We set a pace which is manageable and enjoyable for all.

How stable are the kayaks? What is the likelihood of flipping over?

The kayaks we use are stable and designed for comfort. Your guides will give you through instruction on how to safely use and enjoy the kayaks and what to do in case of a capsize. For those concerned about capsizing, the double kayaks are slightly more stable than the singles and we have a variety of both singles and doubles on every trip. The likelihood of a capsize is minimal and if it does happen your well-trained guides will be there before you know it to help.

What happens if my kayak flips over?

In the rare event of a capsize, all of our guides are trained in rescue procedures in order to quickly and efficiently get you back in your boat. At this point, we will take you to the nearest shoreline to change into some warm clothing and carry on with our journey when you are ready. While we are out on the water, it is of the utmost importance that the group stays together for safety.

If the weather turns bad? Will I be comfy and warm?

Our weather in the Pacific Northwest is generally pleasant from May through until the end of September. The temperature will vary slightly depending on which area you visit. Our tours in Desolation Sound tend to experience warm and mild temperatures. Fog is very common on summer mornings, however this nearly always clears at midday to make way for clear skies and sun. Although it is uncommon, it can rain in the summer. A good rule of thumb is to be prepared for any type of weather and you will stay comfortable. Layering is the key, and it allows you to put on or take off layers while on the water if you need to.

What sort of wildlife might we see?

The diversity and abundance of wildlife in the Pacific Northwest is one of our privileges. With river run-off from the mountains, ocean currents, tide rips, eddies and upwelling these waters are among the most productive on earth. While not common to view whales in Desolation Sound, we are lucky to often experience rich marine life of colourful plants and invertebrates, seabirds, shorebirds, waterfowl, mink, otter, seals, sea lions, dolphins and the land animals of deer, raccoons,

cougars, wolves and bears. For those with an eye for eagles take note that they are most prominent in the earlier months before the salmon migration in the late summer/early fall. Please just remember that wildlife is just that wild and we cannot control sightings.

How close to we paddle to whales & other wildlife?

We do our very best to provide awesome sightings of whales but all the while ensuring that we do not disrupt the natural behaviour of all the wildlife we encounter. We abide by the Canadian whale watching regulations which means we do not approach killer whales (orcas) any closer than 200 meters (656 ft) and all other cetaceans no closer than 100 meters (328 ft).

To learn more about how we do our best to minimize our impacts on whales check out nimmsa.org the North Island Marine Mammal Stewardship Association. Your trip fees help to fund whale research and conservation efforts through the NIMMSA fund which Spirit of the West Contributes too.

What is the camp setup like?

All of our campsites are in wilderness settings, and shelter is provided by the tents and tarps we carry with us. We seek out sites with beautiful surroundings and those that offer solitude; these are all undeveloped and may be clearings in the forest or space on the beach. There may be times (on occasion) when we are camping next to another group of kayakers. Campsite choice will be based on weather conditions, route choice and group size and preference.

Where do we wash and are there toilets?

There is very little fresh water to be found. Therefore, seawater is your best bet for washing up. Please use biodegradable, environmentally friendly soap brands. Toilet facilities are not common in most wilderness settings, although some areas may have pit toilets. We also carry a portable toilet system. Your guide will generally designate an area that works for ensuring your privacy. We are very accustomed to making sure all of our guests feel comfortable and informed – please feel free to ask us any questions you might have, before or during your tour.

Where can I leave my luggage I won't need on trip?

If you are staying on Quadra Island, many of the B&Bs offer free luggage storage. Alternatively, guests staying on either Quadra Island or in Campbell River have the option of storing excess luggage at our office.

Where can I leave my vehicle while on tour?

Free parking will be available for your vehicle while on tour with us. Many of the accommodations on Quadra Island also have free parking included with your stay. Parking is also available at Squirrel Cove for a daily fee. Parking details will be discussed further at the pre-trip meeting.

What is the industry standard for tipping my guides?

If you would like to express your appreciation through a gratuity, such recognition would be enthusiastically received. The industry standard for tipping is approx. 10% per person of the trip cost. All tips received will be collected and disbursed amongst your guides & basecrew by the trip leader.

ACCOMMODATIONS

WHILE ON TOUR

We provide high quality expedition style tents. Generally campsites can fit enough tents to accommodate the solo and double tent preferences of the group. We will do our best to match you up with a suitable partner if we need to.

Camps within the provincial park are outifited with wooden plaforms for tents. All sites have small beaches and generally rocky landings. Closed-toe shoes are recommended for foot protection.

BEFORE AND AFTER TOUR

We encourage all of our guests to stay on Quadra Island where you can get acquainted with Spirit of the West Adventures and the Quadra Island lifestyle, as well as join our pre-trip meeting. If you are unable to make it to Quadra Island we have plenty of suggestions below for places to stay in Campbell River. For up to date information and new accommodation options visit Quadra Island's website at quadraisland.ca

QUADRA ISLAND ACCOMMODATIONS

CHIPPERFIELD HOLLOW B&B AND THE HERIOT BAY INN

Your hosts at these accommodations provide you with a complete package and quality service. The Heriot Bay Inn is the location for our pre-trip meeting and the B&B is situated close by in the neighbourhood. Both places are great to get to know your fellow paddlers! Both beautiful west coast facilities offer the best of Quadra Island; a great view at the Heriot Bay Inn and a peaceful forest setting at Chipperfield Hollow. They are also within walking distance of Rebecca Spit Provincial Park, stores, a restaurant, and pub.

Directions: If you are not driving we recommend reserving a taxi once in Campbell River and you know which ferry you will be on. The taxi will meet you when you walk off of the ferry. The Quadra Island taxi number is 1 250 205 0505. If you are driving, follow these directions: once on Quadra Island follow signs to Heriot Bay and the Cortes Island ferry. Just before entering Heriot Bay you will see Macklin Road on the left; turn here to arrive at Chipperfield Hollow B&B. About 600m further down the main road you can alreadt see the sign for the Cortes Island ferry lines. Keep driving to-

wards the ocean and you will find the Heriot Bay Inn on the left-hand side of the ferry terminal.

CHIPPERFIELD HOLLOW B&B (Robin & Michael) Local & Overseas 1 250 285 2422 chipperfield@gicable.com | chipperfieldhollow.com

HFRIOT BAY INN

Our friendly local pub and restaurant. Gift store, ocean views & beach access. Beautiful dining deck & front yard overlooking the marina. Some rooms can be noisy as they are located over the pub - ask for a quiet room or cabin.

Toll-free 1 888 605 4545 | 250 285 3322 info@heriotbayinn.com | heriotbayinn.com

THERE IS ALSO...

OTTER HOUSE

Wonderful beachfront location, walking distance to shops, restaurant and pre-tour meeting. Gracious hosts. 2 night minimum stay.

Local & Overseas 1 250 285 3939 info@otterhouse.ca | otterhouse.ca

TAKU RESORT

Oceanside resort has charming self-conatined A-frame cabins or terrace view rooms. Camping also available. Hot tub, tennis, basketball, bocci ball and barbecue. There is generally a 2 night minimum, however exceptions are sometimes made.

Toll Free 1 877 285 8258 | Overseas 1 250 285 3031 info@takuresort.com | takuresort.com

QUADRA ISLAND LODGE B&B

Beautiful boutique style lodge for comfortable, affordable accommodation close to the ferry and shopping (each a 5-minute walk) in Quathiaski Cove. Kitchen and barbecue to use if wanted. Single, double and dorm bed rooms with bathrooms on each level.

Local & Overseas 1 250 285 2187 dale@quadraislandlodge.ca | quadraislandlodge.ca

JACKI'S SEA HORSE SUITE AIRBNB

A cozy 2-bedroom suite in Quathiaski Cove with a breathtaking view from your gorgeous private patio. Minutes from the Campbell River ferry & all amenities including groceries, restaurants & farmers market. Check it out on Airbnb | Jacki's phone: 1 778 828 9151



QUADRA ISLAND CAMPING

WE WAI KAI CAMPSITE

Spectacular setting and location. Situated at the edge of Rebecca Spit Provincial Park this oceanside campground has sites along the ocean or in the mature forest. Showers and hook-ups. 15-20-minute walk to stores and the pre-trip meeting location.

Local & Overseas 1 250 285 3111 campsite@wewaikai.com | wewaikai.com/campsite

CAMPBELL RIVER ACCOMMODATIONS

COMFORT INN & SUITES

The newest one in Campbell River. Overlooking the Discovery Passage ocean channel.

Toll Free 1 844 914 5117 | Overseas 1 250 914 5117 reservations@comfortinncampbellriver.com comfortinncampbellriver.com

COAST DISCOVERY INN

Located directly across from Quadra Island Ferry and shares a parking lot with the Campbell River Visitor Information Center.

Toll Free 1 800 716 6199 | Overseas + 800 800 26278 Local 1 250 287 7155 | coasthotels.com

THE ANCHOR INN

Oceanview, 15 minute walk from downtown Campbell River. Indoor pool and hot tub. Fun theme suites. Toll Free 1 800 663 7227 | Overseas 1 250 286 1131 hotel@anchorinn.ca | anchorinn.ca

CAMPBELL RIVER CAMPING

ELK FALLS PROVINCIAL PARK AND CAMPGROUND Nestled in beautiful forest along the Quinsam River. Walking trails, small playground, dry and flush toilets. 1 800 689 9025 | bcparks.ca

THUNDERBIRD RV PARK

Convenient location across from ocean. 10-minute walk from downtown Campbell River. Local and Overseas 1 250 286 3344 tbirdrvpark@shaw.ca | thunderbirdrvpark.com

CORTES ISLAND ACCOMMODATIONS

CORTES ISLAND MOTEL

Nestled in the trees, this charming motel is situated centrally on Cortes Island.

Toll Free 1 888 935 6363 | Overseas 1 250 935 6363 rbparker@xplornet.ca | cortesislandmotel.com

GORGE HARBOUR MARINA RESORT

Small, clean guest lodge above store. Common guest lounge and kitchen facilities. Kayak rentals. Local & Overseas 1 250 935 6433 reserve@gorgeharbour.com | gorgeharbour.com

HOLLYHOCK RETREAT

If you are lucky you can find a room at this oceanside retreat. A variety of accommodation styles and excellent meals. Be sure to check about minimum stay times.

Toll Free 1 800 933 6339 | Overseas 1 250 935 6576 registration@hollyhock.ca | hollyhock.ca



GETTING HERE

While off the beaten path, it is worth the extra effort to reach our corner of paradise. Below is some detailed information on how to get to us. You can also visit our website or contact us for more suggestions.

SPIRIT OF THE WEST ADVENTURES is located on QUADRA ISLAND, B.C. Canada. To get to Quadra Island, you will need to get to Vancouver Island first. To meet us for your tour, you will need to get to Quadra Island. We can pick you up from your accommodation on Quadra Island the morning the trip starts (arranged at pre-tour meeting).

VANCOUVER ISLAND is accessed from mainland British Columbia and Washington State in the U.S. by ferry service or flights. If you are driving from Seattle, allow the full day to get to our area. Vancouver and its two ferry terminals are approximately 3 hours drive from Seattle. From Vancouver, ferries go to Victoria or Nanaimo. If you are traveling from south of Vancouver take the Tsawwassen-Nanaimo route (closest to Vancouver airport). If you are coming through Vancouver take the Horseshoe Bay-Nanaimo route. Travelers from the USA can also take ferries from Anacortes. Port Angeles and the Seattle area to Victoria on the south end of the island. If you are travelling by car, please note that the ferries can get quite congested during the summer months, so we advise you to get an early start or make a reservation.

Victoria is 165 miles (265km) south of Campbell River. Campbell River is approximately a 4-hour drive on Highway 19 from Victoria, and 2 hrs from Nanaimo with 95 miles (153 km).

CAMPBELL RIVER is centrally located on the east coast of Vancouver Island. Campbell River Regional Airport (YBL) is approximately 40 minutes from Vancouver by air and 1.5 hours from Lake Union (Seattle) by air.

QUADRA ISLAND is a 10-minute ferry ride from Campbell River.

CORTES ISLAND is a 45-minute ferry ride from Quadra Island.

Please check the information under FERRY SERVICES on page 13.

TRAVEL DETAILS FOR QUADRA ISLAND

For the Desolation Sound tour we begin on Quadra Island. If your travel plans allow we recommend that you come to Quadra Island as you can then attend the pretrip meeting in order to make sure you have everything you need for the trip and get all your questions answered. Quadra Island is home to a vibrant little community. full

of artisans, stunning scenery and is a great location for all types of outdoor adventures including biking, hiking, walking and of course kayaking. Parking is most secure for your vehicle and free of charge on Quadra Island.

CAMPBELL RIVER AIRPORTER (BUS)

This bus meets all commercial flights and can take you to any location in Campbell River. Price starting at \$20/ person with discounts for two or more people.

Reservations are not necessary.

crairportshuttle@gmail.com, Toll Free 1 855 787 8294, Overseas 1 250 914 1010 or 1011

CAMPBELL RIVER TAXI SERVICE

If you need to be transported while in Campbell River.

For example, you may need a taxi from your hotel to the tour starting point on the morning of the tour.

Campbell River Cabs: Local & Overseas 1 250 287 8294, Bee Line Taxi: Local & Overseas 1 250 287 8383

QUADRA ISLAND TAXI

Call anytime. If there's no answer be sure to leave a message since reception isn't guaranteed everywhere on the island. If you're coming with the ferry and need a ride from the Quadra ferry terminal to your accommodation, call them once on the ferry. A phone booth is located just off the ferry ramp and takes 50 cents to place a call. Local & Overseas 1 250 205 0505

AIR TRAVEL

FROM VANCOUVER TO QUADRA

PACIFIC COASTAL AIR flies from Vancouver to Campbell River, Comox and Port Hardy. Toll Free 1 800 663-2872, Overseas 1 604 273-8666, reserve@pacificcoastal.com, pacificcoastal.com

CENTRAL MOUNTAIN AIR flies from Vancouver to Campbell River. They have the latest flight departing Campbell River for Vancouver if you must make it back to Vancouver the day your trip returns.

Toll Free 1 888 865 8585, Overseas 1 250 877 5000, reservations@flycma.com, flycma.com

AIR CANADA offer flights from Vancouver to Comox, Nanaimo, and Victoria.

1 800 247 2262 (in Canada), 1 800 776 3000 (in US) Overseas 1 514 393 3333, aircanada.com

FROM CALGARY OR EDMONTON

WESTJET flies between Calgary or Edmonton and Comox (a town 45 minutes south of Campbell River). If flying into Comox we have an additional information page on options for traveling north, please contact our office for this information.

Toll Free 1 888 937 8538 (US & Canada), Overseas 1 403 444 2446, westjet.com

FROM VICTORIA OR VANCOUVER

PACIFIC COASTAL AIR flies from Victoria to Campbell River via Vancouver

Toll Free 1 800 663 2872, Overseas 1 604 273-8666, reserve@pacificcoastal.com, pacific-coastal.com

AIR CANADA offers flights from Victoria to Campbell River via Vancouver

1 800 247 2262 (in Canada), 1 800 776 3000 (in US), Overseas 1 514 393 3333, aircanada.com

FROM SEATTLE

SAN JUAN AIRLINES departs from Seattle and surrounding areas and arrives in Campbell River. Toll Free 1 800 874 4434 info@sanjuanairlines.com, sanjuanairlines.com

KENMORE AIR offers floatplane flights from Seattle to Campbell River or Heriot Bay (on Quadra Island). 1 800 435 9524, kenmoreair.com

NORTHWEST SEAPLANES services Campbell River and Quadra Island by seaplane, flights depart from Renton, Washington near Seattle.

1 800 690 0086, Overseas 1 425 277 1590, nwseaplanes.com

FERRY SERVICE

BC FERRIES

Provides year-round vehicle & walk-on ferry service for routes between Vancouver and Vancouver Island (Victoria and Nanaimo) as well as between Campbell River, Quadra Island and Cortes Island.

Visit bcferries.com for current schedule information. 1 888 223 3779, Overseas 1 250 386 3431, customerservice@bcferries.com. bcferries.com

FERRIES FROM VANCOUVER TO VANCOUVER ISLAND

FERRIES FROM VANCOUVER TO NANAIMO

2 options either 1) Horseshoe Bay Terminal (North of Vancouver) to Departure Bay (north end of Nanaimo), sailing time approx. 1 hr and 40 min or 2) Tsawwassen (south of Vancouver, closest to Vancouver International Airport) to Duke Point (south end of Nanaimo), sailing time approx. 2 hrs

FERRY FROM VANCOUVER TO VICTORIA

Tsawwassen (south of Vancouver) to Swartz Bay (near Victoria) Sailing time approx. 1 hr and 35 min.

FERRY FROM VANCOUVER ISLAND TO QUADRA ISLAND

No reservations possible for this route, runs almost hourly. Approx. \$9.50 per person and \$25 per vehicle. Sailing time approx. 10 minutes

FERRIES FROM THE USA

BLACK BALL FERRY (COHO), PORT ANGELES, WA TO VICTORIA, BC

Car and walk-on ferry, Toll Free 1 888 993 3779, Overseas 1 250 386 2202 cohoferry.com

WASHINGTON STATE FERRY, ANACORTES, WA TO VICTORIA (SIDNEY) BC

Daily vehicle and passenger ferry. Sailing approx. 3 hrs. Toll Free 1 888 808 7977, Overseas 1 250 464 6400 wsinfo@wsdot.wa.gov, wsdot.wa.gov/ferries

VICTORIA CLIPPER, SEATTLE, WA TO VICTORIA, BC Daily walk-on service, passengers only Toll Free 1 800 888 2535, Overseas 1 250 382 8100 victoriaclipper.com

CAR RENTALS

BUDGET CAR RENTAL
Toll Free 1 800 299 3199 (Canada),
1 800 527 0700 (USA), budget.ca

NATIONAL TILDEN
Toll Free 1 800 222 9058, www.nationalcar.ca



PHOTO AND VIDEO CONTEST >> WIN \$1000 CREDIT

Upload your favourite photo or video on kayakingtours.com/photocontest and win \$1000 credit towards a Spirit of the West Adventures

tour of your choice. Share your shots with #kayakrealmofwhales and #spiritofthewestadventures on Facebook & Instagram. Good luck!

BUS SERVICE

FROM VANCOUVER TO CAMPBELL RIVER

There are many options for getting to and from the Vancouver International Airport (YVR) and various destinations in the region. We recommend checking out the airports official page which shows all your options. yvr.ca/en/getting-to-from-yvr.aspx

TRANSLINK BUS

Nanaimo. translink.ca

Downtown Vancouver to Horseshoe Bay (where the ferry to Nanaimo on Vancouver Island departs)
Translink Bus Stop at Georgia Street and Seymour Street, take #257- HORSESHOE BAY EXPRESS which goes directly to the BC Ferries terminal in 35 minutes. This is a city bus and the cost is \$3.00. Walk on the ferry and meet the Vancouver Island Connector or Islandlink Bus at the Departure Bay Terminal in

VANCOUVER ISLAND CONNECTOR

Departure Bay, Nanaimo (where the Horseshoe Bay ferry from Vancouver docks) to Campbell River. This bus meets the ferry in Departure Bay, Nanaimo two times per day and will transport you to Campbell River. The cost is approx. \$46 CAD. Visit their website for upto-date schedules and booking information.

The Vancouver Island Connector bus depot in Campbell River is a short walk to the Quadra Island Ferry terminal about 2 blocks away

(Bus Depot: 509 13th Avenue). viconnector.com

ISLANDLINK BUS

Departure Bay, Nanaimo (where the Horseshoe Bay ferry from Vancouver docks) to Campbell River Islandlink Bus offers its services to and from various destinations on Vancouver Island. Visit their website for up-to-date schedules and booking information. Islandlink drops passengers off at the Campbell River Community Center (401 11th Avenue). This is a 5-minute walk to the Quadra Island ferry terminal. From here you can walk onto the Quadra ferry. Bus approx: \$40 CAD one-way. No phone available, islandlinkbus.com

FROM VICTORIA TO CAMPBELL RIVER

VANCOUVER ISLAND CONNECTOR run by Tofino Bus Buses depart from multiple locations downtown Victoria approx. \$65 CAD one-way. Takes approx. 5 hours. The Vancouver Island Connector/Tofino Bus station in Campbell River (Bus Depot: 509 13th Avenue) is a short walk to the Quadra Island Ferry terminal about 3 blocks away. 1 866 986 3466, viconnector.com

ISLANDLINK BUS SERVICES

Islandlink Bus offers its services to and from various destinations on Vancouver Island. Visit their website for up-to-date schedules and booking information. Islandlink drops passengers off in front of at the Campbell River Community Center at 401 11Avenue. This is a 10-minute walk to the Quadra Island ferry terminal. From here you can walk onto the Quadra ferry. Bus approx: \$50-60 CAD. No phone available, islandlink-bus.com

FROM SEATTLE TO VANCOUVER

BOLT BUS

Quick and efficient service between downtown Seattle and downtown Vancouver (main bus terminal only). Free Wifi on board. Toll Free 1 877 265 8287 boltbus.com

QUICK SHUTTLE SERVICE

Provides transportation between various locations in Seattle and Bellingham and various points in Vancouver, including airports and city centres. Hotel drop offs available. Toll Free 1 800 665 2122, Overseas 1 604 940 4428, rez@quickcoach.com, quickcoach.com

US GREYHOUND

Service between downtown Seattle and downtown Vancouver. Toll Free 1 800 231 2222, Overseas 1 214 849 8100, greyhound.com

BELLINGHAM AIRPORTER SERVICE

Service between Seattle Airport and Anacortes Ferry (to Victoria). Toll Free 1 866 235 5247, Overseas 1 360 380 8800, shuttle@airporter.com, airporter.com

OUR TERMS & CONDITIONS

This policy applies to reservations made from Oct 15, 2020 onwards. If you reserved your tour before this, the terms and conditions that were included on your tour confirmation apply.

A NOTE ABOUT COVID-19

We recognise that travel has changed as a result of COVID-19 and we want to assure you we are here to help you have a safe and wonderful experience. We will work with you to help you find appropriate travel insurance protection for your adventure to give you the peace of mind to travel while protecting your hard-earned vacation dollars.

We are a small family-run company and really appreciate your understanding that we incur many expenses in preparing for these tours and our terms and conditions and cancellation policy reflect this. We are happy to provide any paperwork needed for your insurance claim if you are unable to join us and you seek to reclaim any retained travel or tour costs.

As our thank you to you for purchasing travel insurance, which helps to protect us both, we will offer you a \$50/per person credit towards your tour cost if you provide evidence of a valid Cancel for Any Reason (CFAR) Insurance policy that will cover your tour costs if you had to cancel as a result of travel restrictions, advisories, quarantine, self-isolation and other COVID-19 related reasons. The credit will be applied to the final payment. For a list of policies/coverage that qualify for this credit, please click here (inserted link: https://www.kayakingtours.com/travel-insurance/ | MVW) or call our office for more details. Please note, this insurance needs to be purchased immediately after reserving your tour to be valid; again, we are happy to help you sort out the details.

If Spirit of the West Adventures chooses to cancel a tour (NOT for reasons outside of our control; see force majeure below) then the full amount paid for the tour is refundable. Please note, expenses outside of the kayaking tour i.e. travel, hotel etc. would remain your responsibility and are another reason we strongly encourage purchasing travel insurance.

In order to participate in our tours you will need to complete and answer satisfactorily

- COVID 19 Pre-Screening Questionnaire
- COVID 19 Statement of Understanding
- Liability Waiver
- Medical Information Form

Please note that if you exhibit any symptoms of COVID-19 or have been ordered to self-isolate, you will be immediately isolated from the group and likely removed from the tour. There will be no refunds after tour departure and you will be responsible for the costs associated with being removed from the tour and any additional expenses incurred as a result. Please contact your travel insurance provider in order to submit a claim for expenses incurred.

Please visit our website for more details on the <u>Pre-Screening Questionnaire</u>, <u>Statement of Understanding and our COVID-19 specific procedures and safety measures</u>.

HOW TO RESERVE YOUR TRIP

Reserving your adventure with Spirit of the West Adventures is simple. Just call 1-800-307-3982 to speak with one of our friendly and helpful office crew, e-mail your request to info@kayakingtours.com or reserve your trip on the web through our online reservation request system. If reserving a private bubble tour, please contact us to have special group rates applied to your reservation.

If you're not sure if a particular trip is right for you or you're looking for more information, let us know and we would be happy to answer your questions or put you in touch with a past guest who has experienced the trip before.

To reserve space on our tours we ask for a deposit as well as a completed reservation form. We require a deposit of 25% on all tours.

Payment can be made by cheque, money order, Visa, MasterCard, or Interac e-Transfer; any processing charges or fees are your responsibility.

PAYMENT SCHEDULE

A deposit to reserve your space on a tour is due at time of booking. For tours that take place in Canada, the balance of your trip cost is due 60 days prior to departure. For tours that take place outside of Canada, the balance of your trip cost is due 90 days prior to departure. If you book and pay after the final balance due date, all monies paid are non-refundable. For your convenience, with your authorization, we automatically charge your credit card when the balance is due unless otherwise arranged.

PRICING

All tours which take place in Canada are priced and charged in Canadian dollars; tours to Chile, the Bahamas and Greenland are priced and charged in US dollars. Any foreign currency pricing is only approximate. It is your credit card company or bank who determines your exchange rate on the day your transaction takes place. If for some reason you have to cancel and funds are refunded to your card Spirit of the West Adventures is not responsible for any differences in exchange rates. Pricing is subject to change.

For all Canadian tours there is an additional 5% Goods and Services Tax (GST). Tours that take place outside of Canada are not taxed. Non-tour add-ons (equipment rentals, merchandise) must be charged both 5% GST and 7% PST. All tours are also subject to a non-taxed voluntary \$20 per person sustainability fee which is donated to research and conservation organizations that work in the areas where we operate.

CANCELLATION POLICY

Please understand that our trip dates and capacities are limited, and when we accept your reservation we may be turning others away from booking that trip. If you find it necessary to cancel your tour, please let us know as soon as possible. No refunds are given once tours have departed. Spirit of the West Adventures Ltd. is not responsible for any additional costs that may arise in the event of a trip alteration or delay caused by circumstances beyond our control. To avoid confusion, we require written notice of cancellation, by email or mail. The following fees will apply to cancellations and are calculated as of the date we receive your written cancellation notice, which can be sent by email or standard mail.

Tours that take place in Canada: If you must cancel your tour, your refund is as follows:

- 60 days or more prior to the trip departure date Full amount is refunded less a \$150 administration fee (per person).
- 59-30 days prior to the trip departure date 50% of total tour price is refunded.
- Less than 30 days prior to the trip departure date No refund will be given.

Tours that take place outside of Canada: If you must cancel your tour, your refund is as follows:

- 90 days or more prior to the trip departure date Deposit is refunded less a \$250 administration fee per person and the guest is responsible for any costs incurred for cancelling any additional tours or travel arrangements.
- 90-60 days prior to the trip departure date 50% of total tour price is refunded.
- Less than 60 days prior to the trip departure date No refund will be given.

Spirit of the West Adventures Ltd. is not responsible for ensuring the appropriate level or amount of coverage is purchased. Please contact your travel insurance provider to ensure you have appropriate coverage for your entire trip. If you use a credit card for payment for your tour expenses, you may have trip interruption insurance as part of your card benefits. This coverage, however, is often a limited dollar amount, may not cover COVID-19 related issues and does not usually include cancellation or medical coverage. Please check with your specific card provider to ensure you are adequately insured. Personal equipment, baggage and valuables (cameras, electronics, jewellery, etc.) are carried entirely at the owner's risk. Spirit of the West Adventures Ltd. is not responsible for lost, damaged or delayed property.

Learn more about <u>Travel Insurance here</u>. Spirit of the West Adventures Ltd. reserves the right to cancel any trip prior to departure for any reason whatsoever, including but not limited to insufficient bookings. If we have to cancel a tour due to insufficient bookings, you may choose between an alternate trip or a full refund. We will inform participants of cancellations due to insufficient bookings at the earliest possible point and no later than 30 days prior to the tour departure. If the alternate trip chosen is of a lower value than the originally booked, then you are entitled to a refund of the difference. If the alternate tour chosen is of a higher value, then you will pay the difference in price.

If a tour has to be cancelled due to circumstances beyond our control and/or a circumstance amounting to "force majeure" such as war, threat of war, political instability, riots, civil disturbances, actual or threatened terrorist activity and its consequences, natural or nuclear disasters, fires, epidemics, health risks and pandemics, acts of God, industrial disputes, unforeseeable technical problems with transport for reasons

beyond our control or that of our suppliers, closed or congested airports or ports, hurricanes and other actual or potential adverse weather condition, and any other similar events, there will be no refund from Spirit of the West Adventures Ltd. Please contact your travel insurance provider for details on how to start a claim. Spirit of the West Adventures Ltd. is not responsible for expenses incurred by trip participants in preparing for a cancelled trip (for example non-refundable advance purchase plane tickets, visa fees, inoculations, equipment etc. or for any additional arrangements for other travel plans associated with your travel).

Spirit of the West will make every reasonable effort to contact you as soon as it appears that a trip may be cancelled.

TRIP PREPARATION

Once your tour is booked and your deposit is received by us, we'll send you a detailed document that includes everything that you will need to prepare for your tour including an itinerary, packing list, transportation options, directions, meeting times and frequently asked questions. For tours outside of Canada, we also include information about topics such as passports, visas, immunizations and currency exchange. All you need to bring is your passport, a sense of adventure, your clothing and personal items. Let us know if you're planning a birthday or anniversary trip. We'll pack a surprise!

DIETARY RESTRICTIONS AND ACCOMMODATIONS

We need to know as soon as possible about any dietary requirements we should consider when planning your trip menu. If you have food allergies or restrictions, we will do our best to accommodate your needs. However, people with severe food allergies may need to supply some or all of their own food as we can't entirely mitigate the risk of cross-contamination. Additionally, some specific needs can only be met if we charge you a supplemental menu fee to cover our increased costs.

Please note we are not a peanut- or nut-free facility. On Chile and Bahamas tours the availability of ingredients or restaurant kitchens outside of our control may limit the type of dietary accommodation we are able to offer.

Note: Pending a detailed discussion about a guest's specific dietary requirements, Spirit of the West Adventures may determine that a person with severe allergies and/ or dietary restrictions is not suitable for our adventures due to the constraints of preparing food for groups of people in a wilderness setting.

MEDICAL & RISK ACKNOWLEDGEMENT/ LIABILITY RELEASE FORMS

Each participant is required to fully fill out the <u>Medical Information Form</u>, <u>Liability Release Form</u>, a <u>COVID-19 Pre-screening Questionnaire</u> and <u>Statement of Understanding</u> in order to join the tour. Spirit of the West Adventures Ltd. must receive the completed Medical Information Form, <u>Liability Release</u> and Statement of Understanding at least 30 days prior to tour departure. Please read and understand the COVID-19 Pre-screening Questionnaire as you will be asked to complete the questionnaire the day before or day of your tour departure.

GUEST RESPONSIBILITY

All guests will be required to complete a Pre-Screening Questionnaire and Statement of Understanding regarding COVID-19. Your honesty in self-reporting on these forms as well as compliance with our COVID-19 policies and procedures is required and will help to keep us all safe. We highly recommend purchasing travel insurance that covers medical, interruption and cancellation as a minimum.

Although no previous kayaking experience is required on our tours, as with any adventure there is always an element of risk. While our trips are not considered to be overly strenuous or physically demanding, we do require a moderate level of fitness and good general physical condition. If you have any physical limitations or concerns, please let us know. As we are not qualified to evaluate your level of fitness we ask that you (possibly along with your doctor) determine whether or not you are able to join one of our adventures. If you have any special medical conditions, we encourage you to check with your doctor before you reserve your trip. Please also note that all of our tours take place in remote areas and evacuations can take a great deal of time and can be expensive. Persons with physical limitations and/or disabilities are welcome on Spirit of the West tours, pending a discussion of any special needs and requirements.

You must also acknowledge that travel with Spirit of the West Adventures Ltd. requires a degree of flexibility and understanding that the trip's route, itinerary, accommodation and modes of transport are subject to change without prior notice due to local circumstances. While traveling with Spirit of the West Adventures Ltd. you agree to accept

the authority of the leader at all times. You need to be aware that group travel may involve compromise to accommodate the diverse desires and abilities of group members. We just ask that you welcome your adventure with an open mind and be able to laugh and have fun when encountering the unexpected. Spirit of the West is dedicated to providing safe, environmentally sensitive, well-organized, fun-filled adventures.

PASSPORTS AND VISAS

You must carry a valid passport and/or necessary documentation and have obtained the appropriate visas when travelling with Spirit of the West Adventures Ltd. Please ensure your passport is valid for 6 months beyond the duration of your trip. It is your responsibility to ensure that you are in possession of the correct visas for your travels. Spirit of the West Adventures Ltd. does not accept responsibility if you are refused entry to a country because you lack the correct documentation, or the authorities deem you unsuitable for entry.

ACCOMMODATIONS ON TOUR

Tours within Canada: Keep in mind that our <u>sea kayaking tours</u> are a true wilderness experience that can involve camping in established and non-established sites. Our expedition style tours involve camping at sites with minimal facilities and rustic surroundings. Basecamp style tours afford more facilities and comforts. This is all part of what we call an adventure! Tenting and lodging is generally based on double occupancy, however if you are traveling solo we do our best to provide you with your own tent, please confirm this is possible when making your reservation.

Tours outside of Canada: Hotel portions of tours are based on double occupancy. If you prefer a single room there is an additional \$100/night single supplement charge. Availability of single rooms may be limited. Single accommodation on the mothership in Chile is not possible. All tenting is also based on double occupancy, however if you are travelling solo we do our best to provide you with your own tent.

GRATUITIES

Gratuities are not included in your tour costs. Gratuities are always appreciated. If you feel the guides and crew have done an exceptional job, tipping is a great way to show your appreciation. We also appreciate other expressions of thanks including cards, letters etc.

STORAGE OF PERSONAL AND FINANCIAL INFORMATION

Due to the nature of our services, it is necessary to collect and store a certain amount of personal and financial information. By providing us with address, personal and financial information, you consent to the storage of this information for a period of time deemed appropriate by Spirit of the West Adventures Ltd. Personal information includes, but is not limited to, your first name, last name, phone number, email address and billing address and date of birth. Financial information includes, but is not limited to, your card account number, card expiration date and cardholder name. Spirit of the West Adventures Ltd. is PCI compliant and is committed to ensuring the safety of your information.

PRIVACY POLICY

Spirit of the West Adventures occasionally sends out an e-newsletter and occasionally area- or activity-specific news that we think you'll want to hear about. We will assume you agree to email correspondence when you make an e-booking or provide us with your email in other situations such as competitions, promotions, prize draws and social media. We will NEVER SELL your email address to any third-party company. We do however sometimes share this information for the purpose of coordinating trip logistics, for example booking airline tickets, arranging travel and for helping with our marketing efforts. You can unsubscribe at any time by emailing or clicking on the links in newsletters. See our privacy policy for more details.

PHOTOGRAPHIC RELEASE

Spirit of the West Adventures Ltd, reserves the right to take photographic or film records of any of its tours. Trip members should be aware that Spirit of the West Adventures Ltd. may use these photos or film for promotional and or commercial purposes without remuneration to the trip participants.

Box 569, Heriot Bay, BC V0P 1H0, Canada Toll free 1 800 307 3982, Overseas 1 250 285 2121 info@kayakingtours.com, kayakingtours.com

